

#### Dear New Client:

We are pleased to welcome you to our practice! Thank you for allowing us to serve your health care needs. We are enclosing with this letter our new patient information forms. Please complete the forms and bring them to your first appointment. Please plan to arrive 15 minutes prior to your appointment time.

#### LOCATION AND HOURS:

Please visit our website for door-to-door directions: www.thewoodruffinstitute.com

Our **NORTH NAPLES** office is located at 2235 Venetian Court, Suite 1, in the Venetian Plaza located at the south west corner of the intersection at Vanderbilt Beach Road and Airport-Pulling Road.

Our **DOWNTOWN NAPLES** office is located at 1333 3<sup>rd</sup> Avenue South, Suite 201, in the Bayfront Professional Center, just off of Goodlette Frank Road.

Our **BONITA SPRINGS / ESTERO** office is located at 23471 Walden Center Drive, Suite 300, on the third floor of the US Trust building, located on the west side of US 41, just south of Coconut Road, across from the Bonita Community Health Center.

Our **FORT MYERS** office is located at 14440 Metropolis Avenue, Suite 102, just north of the intersection of Six Mile Cypress Parkway and Metro Parkway.

We have office hours **Monday through Friday from 8:00am until 5:00pm**. We do not close for lunch. We request that you give us at least 24-hour notice if you are unable to keep a scheduled appointment. This will give us time to schedule someone else who may have an urgent need for care.

FINANCIAL: If you have medical insurance, please bring all of your current insurance identification cards with you to the appointment. Please contact your insurance company prior to your appointment to verify that our office is contracted with your plan. You may do this by calling the 800 telephone number on the back of your card and giving them our Tax ID# 200113558. If your insurance plan requires a referral / authorization from a Primary Care Physician. please obtain prior to your appointment. Please check to make sure that your cards are not expired. You will also need to bring a valid photo identification card.

All co-payments, coinsurance, and/or deductible monies will be collected at time of checkin. For self-pay patients, payment in full at the time of service is required. We accept cash, checks, and Mastercard, VISA or America Express. There is a \$25.00 insufficient (bounced check) fee if your check does not clear the bank, in addition to the amount of your check.

We look forward to meeting you soon!



Today's	Date	

	Today's Date
PATIENT INFORMATION (Please prin	nt)
Name	Nickname
	al Security Gender M or F
Local Mailing Address	
Home Phone Ce	ll Phone Work Phone
Primary Care Physician	
Employer	Occupation
Preferred Contact Number: ☐ Home ☐	Cell □ Work Ok to leave detailed message? □ Yes □ No
<b>Preferred Language</b> ☐ English ☐ Sp	anish Other:
Race American Indian/Alaskan Native Native Hawaiian/Pacific Islander	☐ Asian ☐ Black/African American ☐ Caucasian/White☐ Unknown ☐ Decline to specify
Ethnicity  Hispanic or Latino  Not Hispa	nic or Latino Decline to specify
Email address:	
☐ Yes ☐ No Please add my e-mail address t	o your mailing list to receive e-mail updates/specials
How did you hear about the Woodruff Instit	ute?
☐ Newspaper / magazine, please specify:	
☐ Website / social media, please specify:	
Other:	
Have you verified In-Network Coverage? If not, I understand that I am responsible for company if these services are deemed Out-of	all payments, copayments, and deductibles specified by the insurance
INSURANCE INFORMATION (Please p	resent insurance card at time of check in.)
Primary Insurance	Secondary Insurance
	Name of Insured
sured's SSN # Insured's SSN #	
Insured's Date of Birth	Insured's Date of Birth
	my primary care or referring physician, to consultants if needed and as necessary ons and prescriptions. I also authorize payment of medical benefits to the
Patient or Responsible Party Signature	Date

PATIENT NAME:	DATE:	
PREFERRED PHARMACY:	Phone:	
City & Intersection:		
Seasonal Pharmacy & Phone:		
PAST MEDICAL HISTORY: (please che	eck all that apply)	
NONE	☐ Diabetes	Inflammatory liver disease
☐ Anxiety disorder	☐ Elevated blood pressure	☐ Leukemia
☐ Arthritis	End stage renal disease	☐ Malignant lymphoma
☐ Asthma	☐ Epilepsy	Malignant tumor of lung
☐ Atrial fibrillation	☐ GERD (reflux)	Malignant tumor of breast
☐ BPH (enlarged prostate)	☐ Hearing loss	Malignant tumor of colon
☐ Cerebrovascular accident (stroke)	☐ HIV/ AIDS	Malignant tumor of prostate
□ COPD	☐ Hypercholesterolemia	Radiation treatment
☐ Coronary artery disease	☐ Hyperthyroidism	Transplantation of bone marrow
☐ Depressive disorder	☐ Hypothyroidism	
Other:		
PAST SURGICAL HISTORY: (please ch		
NONE	☐ History of cholecystectomy	Oophorectomy (ovaries removed)
☐ Abdominoperineal resection	(gallbladder)	Pancreatectomy
☐ Bilateral replacement knee joints	☐ History of colectomy	Procedure: Kidney stones
☐ Biopsy of breast	☐ History of liver excision	Portosystemic shunt operation
☐ Biopsy of prostate	☐ History of PTCA (coronary	☐ Prostate removed: Prostate cancer
☐ Coronary artery bypass graft	angioplasty)	Prosthetic arthroplasty of hips
☐ Entire transplanted kidney	☐ History of heart valve replacement	☐ Spleen removed
Excision of basal cell carcinoma	☐ History of total cystectomy (urinary	☐ Surgical biopsy of skin
Excision of melanoma	bladder)	☐ Total nephrectomy (kidneys)
☐ Excision of squamous cell	☐ History of prostatectomy	☐ Total orchidectomy (testicles)
carcinoma	☐ Hysterectomy	☐ Total replace of hips ☐ R ☐ L
☐ History of colostomy	☐ Kidney biopsy	☐ Total replace of knees ☐ R ☐ L
☐ History of tubal ligation	☐ Low anterior resection of rectum	☐ Transplantation of heart
☐ History of appendectomy	☐ Lumpectomy of breasts ☐R ☐ L	☐ Transplantation of liver
☐ History of bilateral mastectomy	☐ Mastectomy of breasts ☐ R ☐ L	
Other:		
SKIN DISEASE HISTORY: (please chec		D Malanama
NONE	☐ Contact dermatitis from poison ivy	☐ Melanoma
Acne	☐ Dysplastic nevus of skin	☐ Pruritis of scalp
Actinic keratosis	☐ Eczema ☐ Psoriasis ☐ History of asthma ☐ Squamous cell skin cancer	
☐ Asteatosis cutis ☐ Basal cell skin cancer	☐ History of asthma☐ History of hay fever	Sunburn of second degree
	History of hay lever	<b>a</b> Sumburn of Second degree
Other:		
Do you wear sunscreen?		SPF?
Do you tan in a tanning salon?  Do you have a <u>family history</u> of mela	Yes No anoma? Yes No	
If ves. which relative(s)?		

MEDICATIONS: (Please list all current medications, including name, dosage and how often used, if possible)    I do not take any medications			
ALLERGIES: (Please list all allergi	es and reactions)  I do not have any allergies to medi	cations	
	currently experiencing problems with a		
☐ Bleeding	☐ Night sweats	☐ Headaches	
☐ Healing ☐ Scarring	<ul><li>Unintentional weight loss</li><li>Thyroid</li></ul>	☐ Seizures ☐ Cough	
☐ Rashes	☐ Inyroid☐ ☐ Sore throat	Shortness of breath	
☐ Immune system	☐ Blurry vision	☐ Wheezing	
☐ Hay fever	☐ Abdominal pain	☐ Anxiety	
☐ Chest pain	☐ Joint aches	☐ Depression	
☐ Fever / chills	☐ Muscle weakness	•	
ALERTS: (Please check all that ap	nlvì		
☐ Allergy to adhesive	☐ Defibrillat	or	
☐ Allergy to lidocaine	☐ MRSA		
☐ Allergy to topical antibiotics	☐ Pacemake	•	
Artificial heart valve		Premedication prior to procedures	
☐ Artificial joints in past 2 years	<ul><li>Rapid heartbeat with epinephrine</li><li>Pregnancy or planning a pregnancy</li></ul>		
Blood thinners	☐ Pregnancy	or planning a pregnancy	
COSMETIC INTEREST:			
	ti-aging concerns today? (i.e. fine line		
•	tments in the past? (i.e. Botox, fillers, bout the cosmetic procedures we off	· · · · · · · · · · · · · · · · · · ·	
WOMEN ONLY:	Journal Processing Wo VII		
	problems such as painful urination,	leaking or frequency? [] Ves [] No	
	problems such as paintururmation, ssues such as loss of libido or laxity (		



# **Patient HIPAA Privacy Consent Form**

The federal government requires all medical offices to make patients aware that they have rights regarding the use of their personal health information. Our Notice of Privacy Practices is available for your review at the front desk.

By signing this form, you consent to our use and disclosure of protected health information according to the Notice of Privacy Practices available to you at our front desk. You have the right to revoke this consent at any time, in writing, signed by you. However, such a revocation shall not affect any disclosures we have already made in reliance on your prior consent. The Woodruff Institute provides this form to comply with the Health Insurance Portability and Accountability Act of 1996 (HIPAA).

You have the right to request a restriction or limitation on the medical information we use or disclose about you for treatment, payment or health care operation. This request must be done in writing. Whenever possible we will honor your request.

The patient understands that:

- We will not release information to any future doctor, attorney, life insurance company, workman's comp company
  without your written consent
- Protected health information may be used for treatment through one of your current doctors (such as your primary
  care physician or a specialist referral), payment with your insurance company, or healthcare operations within our
  office
- The Woodruff Institute has a Notice of Privacy Practices that is available for review
- The Woodruff Institute reserves the right to change the Notice of Privacy Practices
- The patient has the right to restrict the use of their information, but The Woodruff Institute does not have to agree to these restrictions if, for example, it interferes with payment, daily operations, or providing quality health care
- The patient may revoke this consent in writing at any time and all future disclosures will then cease
- The Woodruff Institute may condition treatment upon the execution of this consent (for example, you may be required to pay for your visit at the time of service)

Omnibus Final Rule- Final modifications to the HIPAA Privacy, Security and Enforcement Rules mandated by the Health Information Technology for Economic and Clinical Health (HITECH) Act, are as follows:

- You have the right to be notified of a protected health information breach.
- You have the right to ask for a copy of your electronic medical record in an electronic form.
- You have the right to opt out of fundraising communications for The Woodruff Institute.
- The Woodruff Institute cannot sell your health information without your permission.
- Certain uses of your medical data, such as use of patient information in marketing, require prior disclosure and your authorization. Uses and disclosures not described in the Notice of Privacy Practice will only be made with your authorization.
- If you pay in full for services out-of-pocket, you can instruct The Woodruff Institute not to share information about your treatment with your health plan.

I	grant authorization for The Woodruff Institute and its associates to	
Patient Name		
disclose information regarding my diagnosi	s and or treatment to (via in person or	· by phone):
Authorized person	Relationship	Telephone Number
Authorized person	Relationship	Telephone Number
Authorized person	Relationship	Telephone Number
Patient or Patient Representative Signat	nre Date	



# **Financial Policy**

Thank you for choosing The Woodruff Institute as your healthcare provider. We strive to render excellent medical care to you, your family, and all of our patients. Along with providing you with quality service, The Woodruff Institute would also like to assist you with your billing needs.

Any change in home address, phone number, insurance information, or a change of primary doctor must be given to us prior to your appointment. Charges incurred if this information is not given will be nation; responsibility.

As a courtesy to you, we will file claims with your health insurance plan and assist you in every way we can. Please contact your insurance company prior to your visit to clarify your covered benefits for services. <u>Our office does not guarantee that your insurance will pay. Please understand that if, for whatever reason, the company does not pay for the services, you will be responsible for the unnaid balance.</u>

We require all patients to pay their insurance deductible, copay and/or coinsurance payment at the beginning of each visit. We do our best to verify your benefits prior to your appointment to make sure we

collect the appropriate amount owed and to make sure your visit will be covered by your insurance plan. However, it remains the policy holder's responsibility to know their insurance policies, as The Woodruff Institute cannot know every detail of your specific plan. It must be fully understood that the contract is between you and your insurance company, and you are fully responsible for any unpaid balances Basic Policy: Payment for service in full is expected at the time of service, without (Initial)\_ exception. For your convenience we accept Visa, MasterCard and American Express. Payment plans will be extended to established patients of the practice only. All special arrangements must be made in advance. For Patients with Insurance: We participate with many PPOs, POS plans, HMOs and other health insurance plans including Medicare. Each plan contains unique rules which must be followed by patients. Please familiarize yourself with the particular henefits and rules of your health care plan since the contract is between you (the patient) and your health insurance carrier. Medicaid Patients: At this time, we do not participate with Medicaid or any of its advantage plans. This includes Medicare QMB and United Healthcare Dual SNP PPO & HMO plans. If you (the patient) have Medicaid as your secondary insurance please refer to our Medicaid Policy form for additional information on how your claims will be processed. Medicare Patients: As a participating provider, we will bill Medicare for you. However, you will still be responsible for the 20% that Medicare does not cover. (Please note: Not all services are covered by Medicare). We will also bill secondary insurance carriers for you that we participate and are credentialed with. However, claims denied, rejected or partially paid by your supplemental carrier will be your responsibility in 30 days. Referrals: Some insurance plans require a referral. It is the patient's responsibility to

obtain a referral for all of their visits including any renewal referrals. This may involve calls to your

system. Occasionally, progress notes may be in a preliminary state and awaiting final review from the

primary care or referring physician. If you do not have a referral for an office visit or procedure, you will be required to pay for your visit on the day of service, or given the option to reschedule your appointment.

Electronic Health Record: Our practice utilizes an Electronic Health Recording

provider when a patient checks out. In the event your billing status changes from time of check out, a refund will be issued and/or you will be responsible for the balance. Only finalized notes that have been reviewed and signed by a provider are submitted to insurance companies.		
(Initial) Minor Patient Policy: The adult accompanying a minor patient or the parents/guardians of the minor patient are responsible for full payment.		
(Initial)Surgery Fees: All copays, deductibles, and payments for noncovered surgical procedures are due prior to your surgery. Prior authorization may be required by your carrier.		
(Initial) Non-covered Services: Any care not paid for by your existing insurance coverage will require payment in full at the time services are provided or upon notice of insurance claim denial.		
(Initial)Personal Injury Cases: This office does not bill for auto accident or other liability or lawsuit-related cases. You are responsible for payment at the time of service. We do not accept liens.		
(Initial)Worker's Compensation: This office does not bill for worker's compensation cases. You are responsible for payment at the time of service.		
(Initial)Yearly Skin Screenings: Periodic preventive skin screenings may or may not be covered under your health insurance policy; however, they may be recommended by your provider.		
(Initial) Pathology Services: If you have a tissue biopsy done, you will receive a separate bill from an outside pathology laboratory in addition to your bill from The Woodruff Institute, as pathologists perform the analysis of the tissue biopsy. There may be times where additional diagnostic testing needs to be done at a referenced lab to support the diagnosis; therefore, you will receive an additional bill for these services if applicable.		
(Initial) Laboratory Services: If you receive laboratory services, such as blood tests, you may receive a bill from an outside laboratory, as they perform the analysis of the lab specimen. Services may/may not be covered by your insurance company.		
(Initial)Returned Check Fee: All returned checks will incur a \$25.00 fee.		
(Initial)Statements: Prompt payment of mailed invoices is required. In the event you receive a statement in the mail from us for payment, it is your responsibility to pay that amount within 10 days. Payments can be mailed to 2235 Venetian Court, Suite 1, Naples, FL 34109; paid for via credit card by calling 239-596-9337 Option 4; or online at <a href="https://www.thewoodruffinstitute.com">www.thewoodruffinstitute.com</a>		
(Initial)Skin Care Products: Returns are not accepted on any of our skin care products.		
(Initial) Patient Satisfaction: The Woodruff Institute takes pride in the services that are rendered to our patients. Our goal is to provide you with the highest quality of care in a courteous and professional setting. If at any time your experience with us did not meet your expectations, please contact us at any time to report your question, issue or concern. You can reach us by calling 239-596-9337 Option 4 or email at <a href="mailto:hilling@thewoodruffinstitute.com">hilling@thewoodruffinstitute.com</a>		
I have read this Financial Policy and understand the billing procedures of The Woodruff Institute. I agree to pay any balances that are my responsibility. Balances unpaid will result in collection actions.		
Signature of Patient or Responsible Party Print Name Date		



# OPTIONAL AUTHORIZATION FOR CREDIT CARD USE FORM

Print and complete this authorization ONLY if you wish to keep a credit card on file.

All information will remain confidential.

Name on Card:
Billing Address:
Credit Card Type: [ ] Visa [ ] Master Card [ ] AMEX
Credit Card Number:
Expiration Date:
Card Identification Number: (last 3 digits on back of VISA/MC or 4 digits on front of AMEX
Maximum Amount to Charge: \$
I have read and agree to The Woodruff Institute's financial policy. I hereby authorize The Woodruff Institute to charge the amount listed above to the credit card provided herein to pay any invoices for my account. I will be provided a copy of my receipt by fax, mail or electronically at my discretion.
This form will be kept on file and will remain in effect until the expiration of the credit card account. Applicants may also revoke this form by submitting a written request to the address listed below.
Cardholder- Please Sign and Date
Signature:
Print Name:
Date:
I wish to receive receipts via:
[ ] Mail
[ ] F-mail



# Electronic Health Records Intake Form

In compliance with requirements for the government EHR incentive program

First name:	Last Name:	DOB:
Address:		Phone:
Primary Care Ph	ysician	
Email address: _		
	W. (Di la	
	RY: (Please check all that apply)	
Alcohol Use:	<b>ette Use:</b> • Never smoked • Quit; former smoker <b>65:</b> How many times in the past year have you had more	☐ Current smoker* (*please request additional sheet)
	ilts over 65 years: How many times in the past year have	
Food:	William Agents and a second se	المراقع المراق
have money for for	Within the past 12 months, did you or others you live tod?	with eat smaller meals or skip meals because you didn t
Housing/Utilities		
☐ Yes ☐ No	Are you homeless or worried that you might be in the	
☐ Yes ☐ No Transportation:	Do you have trouble paying for your utilities (electricity	y, phone, etc.)?
☐ Yes ☐ No	Do you have trouble finding or paying for a ride for imp	portant events such as medical appointments, getting
your medications,	work, or other things that you need?	
Interpersonal Sa		
	In the last 12 months, have you been emotionally or pl	nysically harmed or threatened?
Advanced care p  Yes No	Do you have an Advanced Care Plan (Living Will) or sur	rogate decision maker/healthcare proxy?
Living Will decisi	on maker (if applicable):	Relationship:
<b>MEDICATIONS:</b>	(Please list all current medications, including na	me, dosage and how often used)
	☐ I do not take any me	dications
1		
ALLERGIES: (Pl	ease list all allergies and reactions)	
	☐ I do not have any allergies	to medications
		P-1-
Patient Signatu	ire:	Date:



# **QUITTING SMOKING- PATIENT FACTS**

#### Why Should I Quit Smoking?

Smoking can lead to many health problems, including:

- Cancer
- Asthma & chronic obstructive pulmonary disease (COPD)
- Heart Disease
- Gum disease
- Stroke

- Type 2 diabetes
- Vision problems (cataracts)
- Hip fractures
- Pregnancy problems, like miscarriage and birth defects
- Erectile dysfunction
- Death

#### It's Never Too Late to Quit Smoking

If you quit smoking, you can reduce your risk of health problems and early death. The earlier you are able to quit smoking, the more you can look forward to better health. However, quitting smoking at any age will help you, especially if you already have health problems from smoking. You are never too old, too healthy, or too sick to quit smoking. You may notice some changes right away after quitting, including:

• Less coughing and wheezing • Clearer skin • Lower blood pressure • Healthier teeth and gums

Your health can continue to improve years after you quit by lowering your risk for major health problems. These include:

- Stroke: Your stroke risk is the same as a nonsmoker within 2 to 4 years of quitting.
- Heart Disease: Within 2 to 3 years, your risk is similar to a person who has never smoked.
- Lung Cancer: Lung cancer risk is cut in half after 10 years of quitting.

#### Why is Quitting So Hard?

Quitting smoking can be hard for many reasons. The substance in cigarettes, called nicotine, is very addictive. Smoking and the act of "lighting up" can become a comforting habit. It can become part of things you do every day, like having a cigarette after a meal or when you wake up. Changing your routine can help you break the habit, and medicines can help you with your addiction.

#### How Can I Quit?

You are more likely to be successful if you quit with help. Ask your doctor about counseling, support groups, or hotlines that you can call for help. These programs can help you learn more about your habit and how to change your behavior. It can also help to tell your friends and family you're trying to quit, so they can support you. Medicines may help curb your cravings for nicotine and include:

- Nicotine Replacement Therapy: This includes nicotine gum, patch, lozenge, inhaler, or nose spray. These products release nicotine in your body that you would usually get from smoking. They help to reduce your cravings and can lessen symptoms of nicotine withdrawal.
- Prescription Medicines (Buproprion and Veranicline): These are medicines that you take by mouth. They always come with a doctor's prescription. These medicines work in your brain to help reduce nicotine cravings.

#### **Bottom Line**

- Smoking cigarettes can cause serious health problems.
- There are benefits to quitting at any age. It's never too late to quit. Quitting smoking reduces your risk of stroke, heart disease, and lung cancer.
- Ask your doctor about counseling or support groups to help you quit smoking. Nicotine replacement therapy, like the patch or gum, can help control cravings. Some prescription medicines can help too.

#### For More Information

- Centers for Disease Control: https://www.cdc.gov/tobacco/data\_statistics/fact\_sheets/cessation/quitting/
- Medline Plus: https://medlineplus.gov/quittingsmoking.html



## ALCOHOL: IS YOUR HEALTH AT RISK

#### What counts as one drink?

One 12-ounce can of beer
One 5-ounce glass of wine
One shot of hard liquor (1.5 ounces)

#### Are you at risk?

If you use alcohol, taking a look at your drinking pattern and knowing your risks is important for your health, now and in the future. Know the difference between low-risk versus risky or harmful drinking. You owe it to yourself!

#### What is low-risk drinking?

- For healthy adults age 65 and under:
  - o Men: low-risk limits are no more than 4 drinks on any given day or 14 drinks per week
  - o Women: low risk limits are no more than 3 drinks on any given day or 7 drinks per week
- For people over 65: low-risk limits are 3 drinks a day or 7 drinks a week
- Women who are pregnant or may become pregnant should not drink

#### What is risky or harmful drinking?

- **Risky alcohol use** is drinking more than the single-day or weekly amounts shown above.
- Harmful alcohol use is drinking more than the single-day or weekly amounts shown above, and having
  negative effects from drinking such as accidents, not being able to stop drinking, or not doing what you
  normally do (work, school, family) because of drinking.

### What can happen from risky or harmful alcohol use?

- People who use alcohol at risky or harmful levels are at greater risk for health problems- cancer, obesity, high blood pressure, stroke, injury, diabetes, accident/death, suicide, and cirrhosis.
- It makes a difference both how much you drink on any given day and how often you have a heavy drinking day.
- The more drinks in a day and the more heavy drinking days over time, the greater the risk for problems.

#### Tips for cutting down on alcohol use

- **Measure and Count.** Measure drinks per standard drink size and count how much you drink on your phone, a card in your wallet, or calendar.
- **Set Goals.** Decide how many days a week you want to drink, and how many drinks you want to have on those days.
- Pace and Space. Pace yourself. Sip slowly. Have no more than one drink per hour. Alternate "drink spacer"-non-alcohol drinks (water, soda, or juice).
- Include Food. Don't drink on an empty stomach.
- **Avoid "Triggers."** What triggers you to drink? Avoid people, places, and activities that trigger the urge to drink.
- Plan to Handle Urges. When an urge hits: remind yourself of reasons for changing, talk it through with someone, do a healthy, distracting activity, or "urge surf" and accept the feeling and ride it out, knowing it will pass.
- **Know your "no."** Have a polite, convincing "no" ready for times when you don't want to drink.

#### Helpful Links

http://rethinkingdrinking,niaaa,nih.gov/ http://www.niaaa,nih.gov/alcohol-health http://findtreatment.samhsa.gov